

# Returns and exchanges

return / exchange (cross out the unnecessary word)

**Date:** .....

**Price of goods** (excluding shipping costs): .....

**Phone number:** .....

**E-mail:** .....

**Reason for returning/exchanging** (in case of exchange please specify size to which you would like to exchange) .....

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## Client's address

Full name: .....

Address: .....

City and post code: .....

## Bank details

(especially important for returns and exchanges with price difference)

Name on the account: .....

Account number: .....

Sort code: .....

Address:

.....

.....

## Return shipping costs are client's responsibility.

\* Vicante's bank details are available on our website : [www.vicante.co.uk](http://www.vicante.co.uk)

By signing you confirm that you have read and understood terms and conditions for returns and exchanges of goods, please attach your receipt/invoice for this purchase to the form.

..... signature and date